PCC EMEA AGENDA MAY 26-27, 2021

PCC PARTNER COMMUNITY COUNCIL

AGENDA - PCC in Avaya Spaces - NO HYPERLINKS.xlsx

pridis   **CCT**   **scantalk.**   **VIRSAE**   **AVAYA**

Wednesday 26th May

London (GMT+1)	Paris (GMT+2)	Dubai (GMT+4)	Plenary Space
08:45	09:45	11:45	**Countdown for the Main Event - Join us now!**
09:00	10:00	12:00	**Introduction & Welcome - Arnold Berends - PCC Chairman**
09:15	10:15	12:15	**Alison Hastings - UKI Channel Leader, Avaya.**
09:45	10:45	12:45	**PCC Sponsor - CCT - Roland Koester - Regional Director**
10:00	11:00	13:00	**PCC Sponsor - Virsae - Ian McCarthy - UK & EMEA Director**

London	Paris	Dubai			
			5 Minute Swap Over		
10:20	11:20	13:20	OneCloud Subscription Offer Roadmap **Adrian Sharman**	Vantage, plus physical endpoints update **Ronen Bar-Yoav**	Workspace Elite with POM Integration Deployment/Best Practices **Hergen Mueller**
			5 Minute Swap Over		
10:55	11:55	13:55	OneCloud Subscription – Maximizing the Value Proposition **Dina El Banna**	Spaces, updates and Roadmap **Rob Carmichael**	Avaya Devices/ Vantage 3 Integration/Deployment Best Practices **Shlomi Biton**
			5 Minute Swap Over		
11:30	12:30	14:30	OneCloud Subscription Q2C Commercial Tools Roadmap **Paul Tucker**	CU360 11.3, plus other video related developments **Roberto Fogliardi**	**Spaces & Vantage Demo Rob Carmichael**
			5 Minute Swap Over		
12:05	13:05	15:05	**Video Collaboration Use Case Demo Roberto Fogliardi**	CCaaS Public, Part 1 of 2 **Diego Klajner**	IP DECT Deployment/Integration Best Practices (Cloud/On Premise) **Bob Flockton**
12:35	13:35	15:35	**Time to Refuel** 12:35 - 13:15 GMT+1		
13:15	14:15	16:15	Promotions Roadmap Update **Con Griffin**	CCaaS Public, Part 2 of 2 **Diego Klajner**	One Care Portal Updates - **Uwe Ehlert**
			5 Minute Swap Over		
13:50	14:50	16:50	OneCloud Public Offer Roadmap **Steve Forcum**	**CCaaS Demo Nathan Nicholas McCourt**	Avaya Training Updates - **Gudrun Demmler**
			5 Minute Swap Over		
14:25	15:25	17:25	CCT		
14:55	15:55	17:55	Pridis		
15:25	16:25	18:25	Scantalk		
15:55	16:55	18:55	Virsae		
19:00	20:00	22:00	**Join us for this Virtual Social Networking Opportunity Using Wonder.me platform** starting at 19:00 GMT+1		

Thursday 27th May

London (GMT+1)	Paris (GMT+2)	Dubai (GMT+4)	Plenary Space
08:45	09:45	11:45	**Countdown for the Main Event - Join us now!**
09:00	10:00	12:00	**Check in with Arnold Berends - PCC Chairman**
09:15	10:15	12:15	**Colm Cleary - Vice President, Quote-to-Cash & Global Business Operations, Avaya**
09:45	10:45	12:45	**PCC Sponsor - Pridis - Frank DeSchrijver - COO / Johan van Oostveen**
10:00	11:00	13:00	**Simon Harrison - Senior Vice President and Chief Marketing Officer, Avaya**
10:30	11:30	13:30	**PCC Sponsor - Scantalk - Keld Hansen - CEO**

London	Paris	Dubai			
			5 Minute Swap Over		
10:50	11:50	13:50	OneCloud Public & Private – Maximizing the Value Proposition **Ahmed Helmy**	Teams Integration, New Capabilities **Peter Kamm**	Health Check Tool & Onboarding Updates **Balint Belej-Fekete**
			5 Minute Swap Over		
11:25	12:25	14:25	**Channel Marketplace Demo Paul Tucker**	CPaaS Application Use Cases **Nick Dicksee**	SBC Integration with MS Teams Best Practices **Arjun Sharma**
			5 Minute Swap Over		
12:00	13:00	15:00	OneCloud Public Q2C Commercial Tools Roadmap Pt 1 **Mike Shivnan**	**CpaaS Demo Nick Dicksee**	AACC/ACCS Update & Road Map **Martin Walker**
12:30	13:30	15:30	**Time to Refuel** 12:30 - 13:15 GMT+1		
13:15	14:15	16:15	OneCloud Public Q2C Commercial Tools Roadmap Pt 2 **Mike Shivnan**	Mid market update for non ACO countries **Hans Dielemann**	Workforce Engagement R20.1 Migrations Best Practices **Radu Cristea**
			5 Minute Swap Over		
13:50	14:50	16:50	Update on Install Base Tools, Management & Support **John McKinnon**	ACO, Latest Developments & Roadmap **Colin Ovington**	Avaya Aura Roadmap Evolution - Services Considerations **Barry O'Connor**
			5 Minute Swap Over		
14:25	15:25	17:25	Care Portal Roadmap Update **Adrian O'Kane**	Aura update, Subscription, UCaaS **Barry O'Connor**	**ACO Demo Gavin Stewart**
			5 Minute Swap Over		
15:00	16:00	18:00			Virsae
15:30	16:30	18:30		Scantalk	
16:00	17:00	19:00	Pridis		
16:30	17:30	19:30	CCT		

Colour Key

Business Tools & Processes	Solutions Design & Engineering	Solutions Support